

SPA PRINCIPE DI PIEMONTE RULES

Privacy and Relaxation:

In order to provide all guests with a pleasant and calm environment it is kindly requested to maintain noises to minimum as treatments may be taking place at all times.

In order to respect relaxation and privacy the use of mobile phones is not allowed in the SPA center.

Advice and Care:

The proposed treatments are exclusively aimed at the recovery and maintenance of the physical and mental wellness of the person and are not intended to replace the therapies, diagnoses or medical advice given by your doctor or other medical professionals.

In case of pregnancy, allergies, high blood pressure, heart problems, diabetes, epilepsy and problems with the breathing apparatus, we advise you to consult your family doctor before booking any treatment. Spa access is permitted for children under 16 if accompanied by an adult. Children under 16 are not allowed to use the Sauna and Turkish Bath.

Booking SPA treatments:

We suggest booking your treatments in advance, in order to choose the best time convenient for you. All treatments are subject to availability.



Cancellation:

No charge for cancellation up to 12 hours before the appointment.

A 100% charge will be incurred for any treatment canceled on the day of the appointment.

Punctuality:

We suggest you arrive at the Spa 10 minutes before the your appointment in order to relax before your treatment and start the treatment on time. In case of delay, the ending time will remain the same in order to not penalize the next client. A shorter session might create fewer benefits and reduce your satisfaction level. The full cost of the treatment will still be charged in case of late arrival.

Duration of treatments:

The duration of treatments can be extended in accordance with the operator and subject to availability, paying the price difference.

What to wear:

We suggest wearing a bathrobe, slippers and towel that you will find in your room. During the treatments, we ask you to wear your bathing suit or the provided single use underwear.



Your experience at the SPA:

During all treatments, the therapist will be taking care of your privacy acting exclusively on the body parts involved. Feel free to share all your concerns and doubts regarding music volume, hand pressure, room temperature etc.